

To,
The Chairperson / Executive Officer,
Kamarhati Municipality,
Kamarhati, North 24 Parganas, West Bengal

Subject: Urgent Complaint Regarding Irregular and Inadequate Garbage Collection Services in Our Area –
Request for Immediate Remedial Action

Respected Sir/Madam,

We, the undersigned residents of [**A.C SARKAR ROAD/KUMUD GHOSHAL ROAD , WARD 15**], under the jurisdiction of Kamarhati Municipality, write to you collectively with deep concern and utmost respect to bring to your kind attention a pressing civic issue that has been adversely affecting the daily lives, health, and well-being of the entire neighbourhood.

The municipal garbage collection service assigned to our locality is being carried out in a highly irregular and inadequate manner. The designated sanitation worker visits our area only 2 to 3 times per week, as opposed to the daily collection that is both required and expected. This gross irregularity has resulted in accumulation of uncollected waste for extended periods, causing the following serious concerns:

1. Severe and offensive odour permeating throughout the neighbourhood, making it difficult for residents to carry out daily activities.
2. A significant health hazard, as the accumulated garbage is attracting insects, rodents, and other disease vectors, thereby posing a serious risk of infection and disease outbreak.
3. Particular distress to a medical/doctor's clinic situated in the immediate vicinity, where patients visiting for treatment are being exposed to an unhygienic and malodorous environment — a situation that is entirely unacceptable in the vicinity of a healthcare facility.
4. A general deterioration of the civic environment, causing inconvenience and distress to all residents, including the elderly and children.

We wish to place on record that residents have repeatedly and politely requested the assigned sanitation worker to adhere to a regular and daily schedule. Regrettably, these requests have gone unheeded, leaving us with no option but to formally escalate the matter to your esteemed office.

We, therefore, most respectfully urge the Municipality to:

- Ensure daily and punctual garbage collection in our locality without further delay.
- Take necessary disciplinary or corrective action regarding the assigned sanitation worker.
- If deemed appropriate, assign an additional or alternate worker to ensure consistent and reliable service.
- Acknowledge receipt of this complaint and inform us of the steps being taken.

We have full faith in the Municipality's commitment to providing clean and healthy civic conditions to its residents, and we trust that this matter will receive your prompt and serious attention.

Thanking you in anticipation of your swift action.

Yours faithfully,

DR BIMAL KUMAR CHAKRABARTY
NAYANDEEP EYE CARE , DAKSHINESWAR]

On behalf of the Residents of [**A.C SARKAR ROAD/KUMUD GHOSHAL ROAD , WARD 15**]

Contact No.: [9903032093]

Date: 25/03/2026

[Signatures / Names of All Residents Joining This Complaint]